



Dear Guest,

I think it is important to continue to share with you what is happening in our stores in response to the Coronavirus situation as more communities begin to feel the effect.

We know some of the products you are looking for are hard to find right now and we are sorry. In short, our teams are doing everything they can to get you the products you are looking for. That being said, our suppliers are running behind schedule and our manufacturers are temporarily struggling to keep up with production due to an unprecedented surge in demand nationwide. Unfortunately, as a result, over the next couple of days you may see less product on our shelves than usual. Please know, our teams will fill those shelves as quickly as we can.

We will be temporarily implementing new Store Hours in our Minnesota (except for Moorhead), South Dakota, Wisconsin and Western North Dakota stores in order to allow more time for cleaning, disinfecting and then stocking product. In most locations the hours will be 6 am to 10 pm but we encourage you to check with your local store if you have questions.

Lastly, in some of our stores you will see our full-service areas, like meat or deli, transition to self-service areas with pre-packaged items. We will do our best to maintain the assortment you are used to seeing in those areas, only presented in a different way. This transition allows our team members in those areas to help out where there are pressing needs like stocking shelves and fulfilling online orders.

I can't say enough about how grateful I am for our team and their ongoing commitment to the stores but I also want to say thank you to you, our guest. Thank you for being kind, patient and understanding as you have been in our stores over the last few days. It means a great deal to our employees who working so hard, and it is a great reminder of why we are in the grocery business – to serve families and to foster community.

Thank you and stay healthy,

Chris Coborn