



Dear Guest,

We are making some additional changes to the operations at our stores that I would like to share with you. So much of our daily lives have changed but our team is committed to remaining the neighborhood grocery store that you depend on us to be.

In order to allow our store teams adequate time to unload and stock product, and in order to facilitate additional cleaning measures, we will be changing our store hours to 6 am – 8 pm in our Minnesota (except Moorhead), South Dakota, and Wisconsin stores and 7 am – 10 pm in the Fargo, ND and Moorhead, MN stores. Dedicating additional hours to stocking at night allows our store teams to focus on serving you when you are in the store.

We will be closing all seating areas, including our Caribou and Dunn Bros seating areas, to the public, effective Wednesday March 18th. We feel this is the best way to follow the CDC's guidance regarding social distancing.

This last initiative is one I will ask for your support on. We would like to invite those who are most at risk for this illness to shop with us during the first hour of each day. As many of you have heard, this illness can be particularly dangerous for those over the age of 60 and those with compromised immune systems. We would like to provide these guests a time where the store is at its cleanest and the aisles are less crowded.

I know it is a lot to ask but I would encourage our guests who do not fit into this group, to visit us after that first hour of business, if possible. My dad, Dan Coborn, used to say, "treat everyone with dignity and respect." Now, more than ever, we have to think of the health and well-being of our community, as a whole. We think this approach will help bring peace of mind to the most vulnerable in our communities.

The communities where we operate are great and we are proud to be a part of them. We are sad to see so many businesses having to make hard decisions and we are eager to see our communities back to their vibrant selves. In the meantime, we will be here when you need.

Thank you,

Chris Coborn